10DLC Regulation Compliance for iApproveIt and iApproveCt

As **iApproveIt** and **iApproveCt** are real-time notification tools that use both email and SMS messaging to notify and request information from project users, it is important that the applications make every effort to abide by US 10DLC rules and regulations for A2P (Application to Peer) SMS communication.

Absolutely none of the phone number or email address information gathered or retained by these applications is used for any purpose except to communicate the requested information necessary to alert the project members of the requested project event. There are no marketing/sales emails or SMS text generated or sent by these applications.

In-app OPT-in Registration

A single email address is required when a user requests to join the **iApproveIt** or **iApproveCt** application. The email address is verified via 2FA (2 Factor Authentication) during the initial sign-up process.

To register for an account with iApproveIt, open a web browser to:

    https://iapproveit.abs-consulting.com/iApproveIt (for iApproveIt)
                    or
    https://iapproveit.abs-consulting.com/iApproveCt (for iApproveCt)

or you might get to the register page by following a link you receive in an *Invite to iApproveIt* or *Invite to iApproveCt* email you might receive from another user you know.

Once you have selected the link sent to you or selected the register option from the application home panel you are directed to the registration panel. Complete the panel and select the **Register for** button. The Email and Logon ID must be unique in the application, so some checking is done to make sure your Email and Logon ID is not already associated with another user in the system.

You are then encouraged to wait for the verification email to arrive and then select the link in the email to **verify** the email address and **activate** your account.

You are almost there... waiting on **email verification** for registration.

Check your email, you should expect to see an email from ABS with content similar to the one below:

Hello **John**,

This email was sent by A Better Solution, Inc in order to verify the email address

john.doe@abs-consulting.com

for the userid **"jdoe"** for use in the iApproveCt application.

Select the link below or place that address in your web browser to verify the email address.

    [unique verification link]

This link will stay valid for email verification for 3 hours.
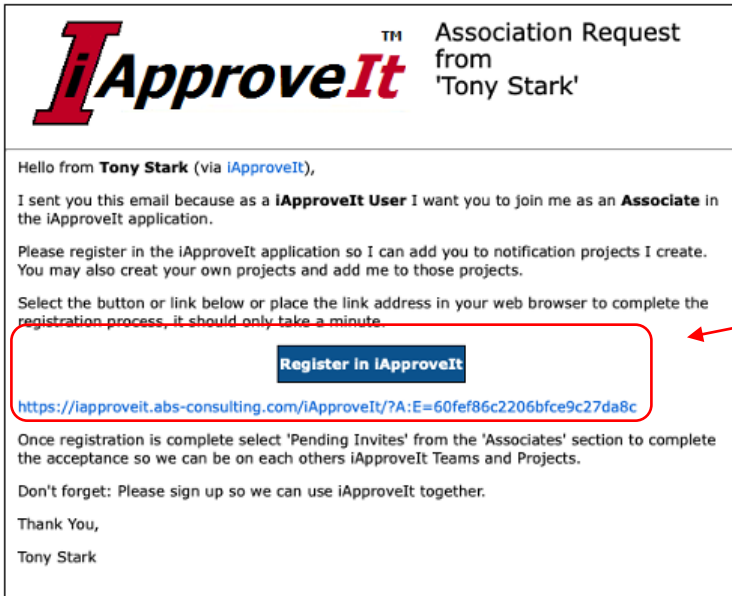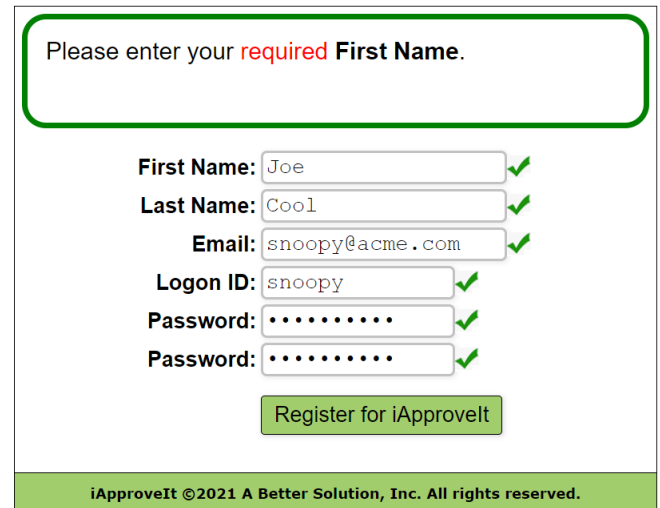
Thank You,

The ABS iApproveCt Team

Once you select the link in your verification email You are taken to your initial logon screen in the application with your userid prefilled in the **Login ID** field.

As stated earlier, you may also receive an ***Invite to iApproveIt*** or ***Invite to iApproveCt*** email from a peer inviting you to join the application like the one below:

i ApproveIt ™ Association Request from 'Tony Stark'

Hello from **Tony Stark** (via iApproveIt),

I sent you this email because as a **iApproveIt User** I want you to join me as an **Associate** in the iApproveIt application.

Please register in the iApproveIt application so I can add you to notification projects I create. You may also creat your own projects and add me to those projects.

Select the button or link below or place the link address in your web browser to complete the registration process, it should only take a minute.

Register in iApproveIt

https://iapproveit.abs-consulting.com/iApproveIt/?A:E=60fef86c2206bfce9c27da8c

Once registration is complete select 'Pending Invites' from the 'Associates' section to complete the acceptance so we can be on each others iApproveIt Teams and Projects.

Don't forget: Please sign up so we can use iApproveIt together.

Thank You,

Tony Stark

i Approve Ct ™ iApproveIt for ClearTrigger

Register

Please enter the required **Password** in order to logon.

Logon ID: jdoe
Password:

Logon to iApproveCt

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Again, selecting the **button** or **link** in the email will display the "registration" page where you can complete the **registration** process.

Please enter your required **First Name**.

First Name: Joe
Last Name: Cool
Email: snoopy@acme.com
Logon ID: snoopy
Password: • • • • • • • • •
Password: • • • • • • • • •

Register for iApproveIt

iApproveIt ©2021 A Better Solution, Inc. All rights reserved.

In-app OPT-in SMS Controls

Only *verified* Mobile Numbers can be saved to your Profile. This is to ensure two things:

- First, that the number is a valid phone number that can receive SMS messages

- Secondly, that the number is your number

When you modify and leave the **Mobile Phone** field. It is first checked to confirm it is a possible valid phone number by format to ensure it is a valid number for the selected **Country Code**.

If the format is valid it is marked with a ✔ next to it when the field focus is released if the number was previously *verified* and can be saved as part of the profile record. If the field does not contain a valid number for the selected **Country Code**, is it marked with a ✘ next to it. If the field is valid (a 10-digit number) AND has not yet been verified, then the "needs verification: indicator ❗ verify is displayed.

A **Mobile Phone Number** must first be **verified** before it can be saved. Select the **verify button** next to the number

Mobile Phone: (404) 555-1212 ❗ Verify

which sends a **verification code** to that mobile phone which should be received in less than a second.

Place the code received in the **Mobile Phone Verification** dialog input field, then select OK button to verify the phone.

This removes the ❗ verify indicator on the **Configure:Edit** screen allowing you to save the Profile data by selecting the Save Configuration Data button.

When you register a U.S. 10-digit number as the mobile phone to receive SMS messages, an *additional* **10DLC acknowledgment**

is also displayed before the verification dialog for required acceptance. This is displayed and must be accepted just before the verification code is sent to the number.

SMS messaged are only sent to verified project members that provide the mobile phone number to receive such messages. All application users are verified by 2FA
(2 Factor Authentication) and any Mobile Phone numbers are also verified by 2FA.

That information is not displayed or shared with any other application user (even other project members).

A Better Solution, Inc. - U.S. 10DLC SMS Permission Acknowledgement

By selecting **OK** you agree to allow SMS text to be sent to the you consent to receive SMS messages to the mobile phone you verify upon the execution of monitored actions according to the project(s) you join from the **iApproveCt** application at the number provided and verified. Consent is not a condition of any purchase or product use. You may elect to receive email only by not providing your number. Message and data rates may apply. Message frequency varies depending on the Project actions monitored.

You will not receive any message not associated with monitored actions in your project(s). You may :

- **unsubscribe** to SMS text for any project by leaving the project from within the application.
- **unsubscribe** to all SMS text by removing your number from your profile within the application.
- **limit the days or times** that you receive SMS messages by modifying your Profile in the application.

Details to **unsubscribe** or **limit SMS receipt times** with in the iApproveCt application are here:

https://abs-consulting.com/iApproveCt_10DLC_Complience.pdf

We will not share your opt-in, Project or Campaign information with any third party for any purpose not related to the direct delivery of the message you request. We will only share data to include SMS opt-in status and message content with the necessary platform providers, phone companies and vendors needed to assist us in the delivery of the your text.

Either select **OK** to continue to verify the phone number provided or **CANCEL** to abort the verification process.

[OK]   [Cancel]

In-app OPT-out SMS Controls

All SMS messaging OPT-out control is performed in-app. All requested SMS messages provide a link to the message-specific web page that contains the information requested. From any such message the user can quickly opt-out of future projects or application SMS messages within 3 clicks from that displayed web page. Project members can control receipt of such SMS messages by:

- Removing their mobile number from their **Profile** to stop the receipt of any/all SMS messages from this application via the **Configure:Edit** menu.

- Removing themselves from a **Project** to stop the receipt of any/all SMS messages from that project via the **Project:Edit** menu then selecting the "Remove me from this Project" button.

You **ARE** a Project member

[Remove me from this Project]

- Additionally, project members can limit the receipt of Project SMS text to certain days/times via the **Configure:Edit** menu and changing the **SMS Activity** values. The **SMS Activity value** can be changed to any one of the 5 values depicted in the table below.
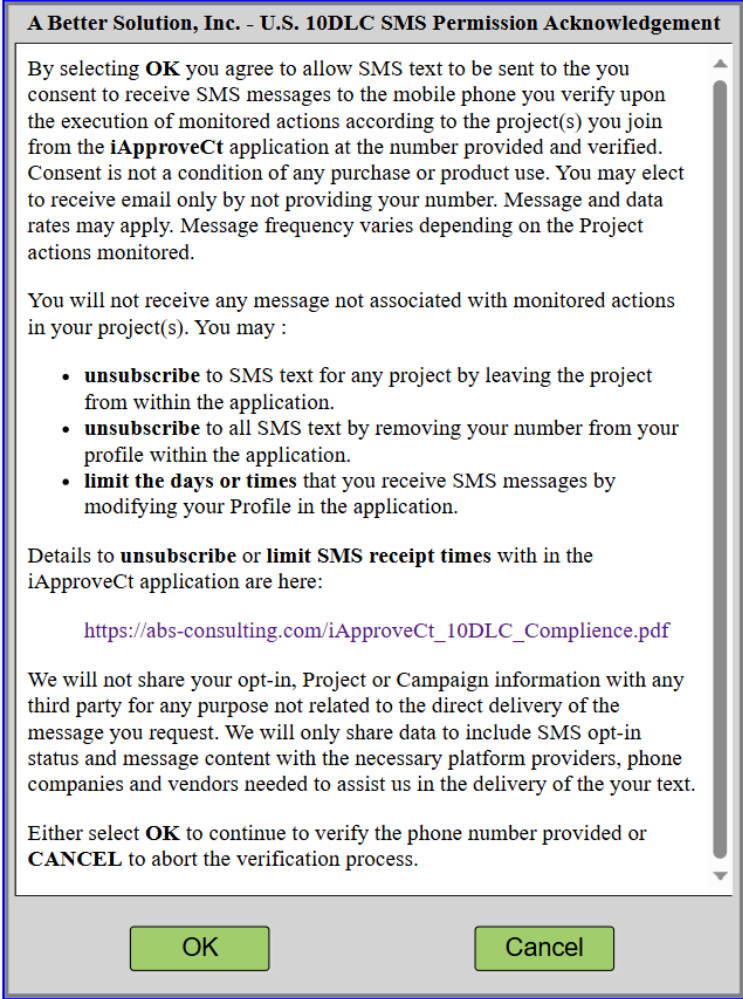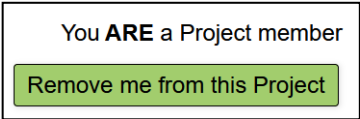
SMS Activity values	Purpose
Any Time (24/7)	Receive all SMS text in real-time as requested
(M-F 9am-5pm)	Only receive SMS text weekdays from 9am to 5pm local time as per the Time Zone.
(M-F 9am-10pm)	Only receive SMS text weekdays from 9am to 5pm local time as per the Time Zone.
(any day 9am-5pm)	Only receive SMS text any day from 9am to 5pm local time as per the Time Zone.
(any day 9am-10pm)	Only receive SMS text any day from 9am to 10pm local time as per the Time Zone.

Additionally, all application project emails and dialogs available from project generated SMS text contain an **Unsubscribe Tail** tag like the example depicted.

iApproveIt™ Action by 'Tony Stark' requiring your notification

Hello **Charles** from iApproveCt,

The iApproveCt application is **"silently"** informing you, as a member of the Project named **"mgrs"** that Tony Stark is performing a controlled action.

Specifically,

"Tony is checking in the control file sec_crypt.key"

There is nothing for you to do, you are just being informed of this action and Tony Stark **WAS NOT** informed that you have been notified of the action.

Thank You,

The iApproveCt Team

This application generated email was sent to **charles@abs-consulting.com** from the **iApproveCt** application. You can **unsubscribe** to these **project emails** by removng yourself from this project in the **iApproveCt** application.